Emergency Management
2018 Year in Review

Mobile Command

The mobile command was used for 4 events this year.

- River Jam
- Ozark Craft Fair
- Sertoma Duck Race
- Active Shooter Exercise in Ozark

SWIFT 911
NOTIFICATION
Add your contact information to our notification list so we can contact you with important information and announcements.
Add/Remove Yourself ▶

Swift 911
The County's mass notification system.

Able to notify large numbers of residents. Can select by geographical area, zip code, number prefix or other types of lists.

Mobile App users can "subscribe" to several lists in the system from emergency alerts to general community information
Over 17,000 entered into the system now!

New notification lists are added in the App frequently!
Check for new list frequently!

ID / Accountability System

- All government employees, Fire, EMS, Law Enforcement in the county should have this County issued ID tag. We are about 85-90% complete.
- This year we upgraded to a new version that is "Cloud Based". County departments can have their own "log-in" and can update personnel info without having to visit the EMA office.
- This year all county employees that have building "key cards" will be issued new cards that incorporate their ID and "key card" on one card instead of having to carry two.
- We are also phasing in 3-D bar codes that are readable with any smart phone that has the QR reader app installed. Anyone with the app can scan the barcode and be able to verify their information as well as any additional skills-qualifications the individual may have.
- We will also start phasing in a whole new look to the ID cards replacing the current cards with a new "State Standard". Moving more towards a "Credentialing" process rather than just an Identification Tag.

Training

- Outdoor Search and Rescue
  - Geared towards CERT volunteers. Practical evolution held at Busiek State Park
- Red Cross Damage Assessment App Training
  - Training for damage assessment volunteers on the new App for windshield surveys immediately after a disaster.
- Wide Area Search
  - State EMA sponsored class
  - 5 CERT's attended, 35 Total Students
- ICS 300
  - Intermediate Incident Management Class
  - Held at the Planning and Resource Mgt Building
- ICS 400
  - Advanced Incident Management Class
  - Held at the Planning and Resource Mgt Building
  - Sheriff's Department is now close to 100% NIMS Compliant
- NWS Chat and Web EOC Training for Dispatchers
  - National Weather Service presented information on how "Chat" application can improve situational awareness in regards to storm reports entered from "up-stream" counties.
- Haz-Mat Operations class
  - LEPC sponsored class for Clever and Billings Fire Departments

CERT
COMMUNITY EMERGENCY RESPONSE TEAM

CERT Training Classes
Trained over 1,200 people so far in the county.

62 Classes taught so far

Still the leader in number trained in SW Missouri.

Over 2,100 hours of volunteer time for 2018

The National Rate of what a volunteer is worth is now $24.69

That translates into over $51,849 in value for the county.

MO CERT 1
FEMA's "Most Outstanding CERT Initiative" for 2014

MO CERT 1 is a collaboration between all the CERT groups in SW Missouri

citizen★corps
Christian County, Missouri

Emergency Management

National CERT Conference

The **2020 National CERT Conference** will be here in Missouri!! Details Soon!! 2020nationalcertconference.com

Grants / Disaster Reimbursement

Since 2002, the EMA Office has received over 1.2 million dollars in grants and over 5 million in Disaster Expense Reimbursements

Emergency Management Performance Grant

2019 the Emergency Management Office will receive approx. $71,000 in a matching grant. The federal government reimburses the county up to $71,000 for eligible expenses the EM office incurs.

In 2018 we received $65,195.15

Citizens Corps Network

- Citizen Corps includes: CERT, VIPS, FireCorps, Medical Reserve Corps, LEPC, DART and Amateur Radio Corps
- Our Citizen Corps meets every month to train and prepare for disasters
- Our Volunteers in Police Service (VIPS) assisted law enforcement with traffic control for Christmas parades, informational booths and provided parking and traffic control at the Greene County Deputy's funeral that was killed in the Line of Duty as well as the Clinton Police Officer's funeral that was killed in the Line of Duty.
- Citizen Corps volunteers logged over 2,100 volunteer hours in 2018.
- DART (Disaster Animal Response Team) raised over $1,300 for animal response activities from the annual DART Dog Walk held at OTC.
- CERT Search and Rescue personnel participated in 4 searches for missing people.
- CERT participated in the Active Shooter Full Scale Exercise in Ozark.
- Over 2,100 hours of volunteer time for 2018
    - The National Rate of what a volunteer is worth is now $24.69 an hour
    - That translates into over $51,849 in value for the county.

COAD (Community Organizations Active in Disaster)

- Group of local people/organizations that assist with the Long Term Recovery needs of disaster victims.
- Trained case managers assist victims thru the FEMA process and seek local and regional assistance to get victims back on their feet.
- Case managers are trained to "weed out" the needy people from the people that are trying to abuse the system. Works closely with FEMA and the Red Cross as not to duplicate effort and benefits.
- Meets quarterly
- Private low water crossing finally completed this year.
    - Money and resources from 5 separate sources to complete this project.
- No more outstanding un-met needs from previous disasters.
- Christian County COAD will host a "Long Term Recovery Conference" in March 2019

Non-Emergency / PR Events
- 1st Responder Day
- River Jam
- Ozark Craft Fair
- Sertoma Duck Race
- Fire Prevention Week Activities at Clever
- Clever Boy Scouts Presentation
- Nixa Senior Center
- Assisted with the funerals for 2 Police Officers that were killed in the Line of Duty.
- DART Dog Walk

Exercises / Planning

- Exercise Committee
  - Completed our local THIRA (Threat and Hazard Identification and Risk Assessment.
  - Planning the training and exercises for the next 5 years.
- Exercises completed / participated in
  - Riverview Manor Evacuation Exercise
  - Ozark High School Active Shooter Tabletop
  - Ozark High School Active Shooter Full Scale
  - Weather Exercise Greene County EOC
  - Regional Full Scale EOC Activation Exercise
  - Health Department PHEP Tabletop Exercise
  - Health Department Active Shooter Tabletop Exercise

Exercises

EMA office coordinates at least two exercises for the response community each year.
Also participate in regional exercises.

Exercises are mandatory to keep Federal EMPG funding.

Incidents

- **Bruner Search for run-away teens**
  - Multi operational period event
  - Over 50 Responders assisted. Sherriff's Dept, EMA, CERT, Cox Ambulance District, 911.
  - Operations, Planning, Logistics, PIO functions were established.
- **December Tornadoes**
  - F-0 and F-1 tornadoes in the west part of the county
  - Several homes with minor to moderate damage and a few barns destroyed.
- **Nixa Search for suicide victim**
  - 13 CERT members assisted
  - Located the victim, assisted with evacuation of the victim.
- **Nixa Search for evidence**
  - Assisted Sheriff's Department with locating evidence that was discarded during a domestic dispute.
  - 15 CERT members assisted
- **National Forest Search**
  - Hunter that had been lost in the woods for several days.
  - Agencies: Sheriff's Office, EMA, National Forest Personnel, Department of Conservation, Chadwick Fire.
  - Hunter located with severe knee injury
- **Search in Ozark for Dementia Patient.**
  - 5 CERT members assisted
- **Clinton, MO Officer Funeral**
  - 16 CERT Members assisted.
  - Assisted with traffic control and parking.
- **Greene County, MO Officer Funeral**
  - 15 CERT Members assisted.
  - Assisted with traffic control and parking.

SMESO

- Member of the Southwest Missouri Emergency Support Organization (SMESO).
- Attend mandatory quarterly meetings
- CC EMA maintains the SMESO Web site

SMESO Mission:

"Build multidiscipline relationships and resources that achieve member needs as they relate to mitigation, preparedness, response, and recovery goals throughout Region D."

Special Needs Database

Disasters in our county bring upon us many different challenges. One of which is the ability of emergency responders to meet the special challenges of residents in our county that may have special needs and disabilities. In a disaster situation, some folks pose unique situations, such as not being able to drive, requiring advanced medical care, etc

In an effort to identify residents with some of these special challenges, Christian County Emergency Management has developed a form to distribute throughout the county.
Once collected, we will be able to plot all of these residents, their location on the map and their special needs. If a disaster happens we will be able to readily identify these individuals and be able to meet these challenges in a more timely manner.

http://ema.christiancountymo.gov/

Resource Typing

Resource typing is the categorization and description of resources that are commonly exchanged in disasters via mutual aid, by capacity and/or capability. Resources are typed based on their equipment, level of training and ability to deploy outside their jurisdiction. A "Type 5" team is the lowest rating, a "Type 1" would be the highest rating.

Christian County CERT has been "Typed" as a Type 3 Wilderness Search and Recue Team As well as a Type 3 Shelter Management Team

New downloadable
Family Disaster Template

A complete sample plan you can customize for your family (form-fillable Word Document)
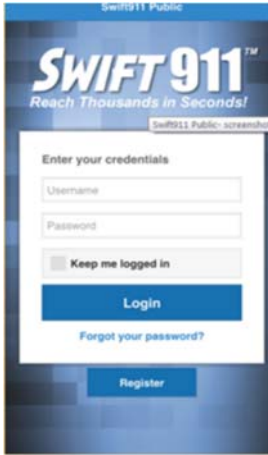Download the form at: http://ema.christiancountymo.gov/

2019 Budget

EMERGENCY MAN. SALARIES	117,671.00
EQUIPMENT	5,000.00
MILEAGE & TRAINING	10,000.00
OFFICE EXPENSE	8,500.00
PHONE	6,500.00
POSTAGE	100.00
SMALL EQUIPMENT	5,000.00
EMPLOYERS FICA & MEDICARE	5,900.00
RETIREMENT	10,600.00
INSURANCE - CAFETERIA	9,312.00
WORKERS COMPENSATION	7,600.00
SUTA - UNEMPLOYMENT	610.00
REPAIRS / MAINTENENCE	7.500.00
TOTAL EXPENDITURES	194,232.00
Less EMPG Grant	-65,195.00
Total Cost to County	129,037

Major Equipment Inventory

- 34 ft Mobile Command Trailer
  - Generator, Radios, printer, office supplies. Set up for a mobile command post
- 18 ft CERT Response Trailer
  - Misting Fans
  - Portable scene lights, ext. cords, flashlights
  - Medical / Triage Supplies
  - Personal Safety Equipment
  - Tarps, backboards, shovels, hammers, nails, pry bars, rakes, axes, chainsaws, brooms
  - Canopies, chairs, rehab equipment
- CERT Training Trailer
  - All the supplies to teach a CERT Class
- Shelter Trailer
  - Supplies to shelter 100 residents
- Tent Trailer
  - 22x24 inflatable tent, fully enclosed
  - 5 ton heat and air unit
  - 15kw generator

SwiftReach
Christian County Mass Notification System

In our efforts to provide more reliable communications with Residents and Businesses in the county, Christian County has implemented SwiftReach Networks, Inc.as our Emergency Notification service provider.

Swift911 in its simplest form is a system that makes phone calls to specific people or areas in the event of an emergency or for sharing important information. All the calls you receive will have the Caller ID of one of the Public Safety Departments in Christian County (Police, Sheriff, EMA, Fire Dept, etc)

Ways to sign up:
Directly to the Website: http://christiancountymo.gov/swiftreach.html
Look for the SwiftReach link at: christiancountymo.gov
Download the Mobile App. Look for Swift 911 Public in your App Store.

What is the notification system used for?
Public Safety Alerts, Emergency Notices and Instructions and Important Local Notices. All alerts are user customizable. You select which alerts you want to subscribe to under the "add subscriptions" tab.
You can also "Subscribe" to other areas of interest. Check back often to see if there have been subscriptions added.

Why sign up?
- You have more control of how you are alerted – you can choose which numbers are called first
- You will be able to receive text messages for urgent events from your City / County
- You will be able to receive email alerts from your City / County
- You can view/listen to past alerts
- It helps to keep you and your family safe and informed

Look for this logo on the christiancountymo.gov website
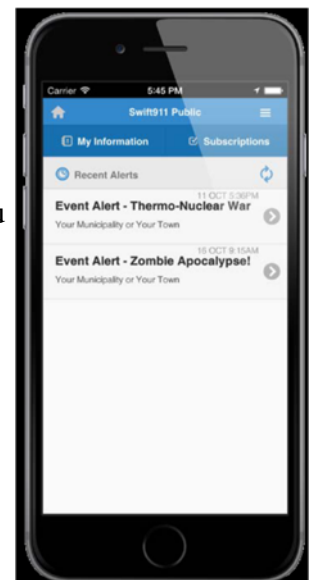
How will I receive these alerts?
Alerts or notifications from your local agencies will be sent by one or more of the following:
- A voice call to your home and/or mobile numbers
- A text message to your mobile phone
- An email to one or more addresses
- Residents with the Swift911™ mobile app will receive push notifications.

What is the SWIFT911™ PUBLIC Smartphone App?
- The FREE mobile app is available for Android, Apple (IOS) and Windows phones. Register through the app or login (if you have already registered).
- The app uses GPS location services – if you are in an area where an emergency alert is activated you can receive the information (even if you are not subscribed to that location's list).
- Receiving push notifications makes it even easier to know what you need when you need it.

Whom do I contact if I have additional questions?
For more information, please send us an email at philamtower@christiancountymo.gov or call us at 417-582-5400